

# New Life Counseling Center, PLLC

## Website Privacy Notice

New Life Counseling Center, PLLC, respects the privacy of its users, and is fully committed to protect their personal information and use it properly. This notice describes how we may collect and use personal information, and the rights and choices available to the visitors and users of our website regarding such information. We strongly urge you read this notice and ensure you fully understand and agree with it before you access or use any of our services.

### **Your Consent (please read carefully!)**

By accessing or using any of our services, you signify your consent to this Website Privacy Notice.

This NLCC Website Privacy Notice (“Privacy Notice”) describes how we (New Life Counseling Center, “NLCC”, “we” or “us”) may collect and use information pertaining to each of our visitors (“Visitor”, “User”, or “you”), in connection with their access to and use of NLCC’s website.

Please note: you are not obligated by law to provide us with any information. You hereby acknowledge, warrant and agree that any information you do provide us is provided of your own free will and consent, for the purposes and uses described herein.

### **What information do we collect?**

**Users Browsing Site:** NLCC does not require users to complete a registration form or submit any personal information in order to browse our website.

We collect information from you when you request an appointment with a NLCC counselor or request a recommendation to a professional outside of NLCC. You may be asked to enter your: name, e-mail address, mailing address, phone number, and a brief description of what you seek from counseling. You may, however, visit our site anonymously.

We do NOT use cookies.

### **What do we use your information for?**

We use this information exclusively to connect you with a) one of our NLCC therapists, or b) another professional outside of NLCC.

### **How do we protect your information?**

We implement a variety of security measures to maintain the safety of your personal information when you fill out a request for services.

### **Do we disclose any information to outside parties?**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, email system, banking, and electronic health records, so long as those parties are bound by a Business Associate Agreement form.

### **Online Privacy Notice Only**

This online privacy notice applies only to information collected through our website and not to information collected offline.

### **Changes to our Website Privacy Notice**

If we decide to change our privacy notice, we will post those changes on this page, and/or update the Privacy Notice modification date above.

**Contacting Us:** If there are any questions regarding this Website Privacy Notice you may contact us at:

*3000 Joe DiMaggio Blvd, #88, Round Rock, Texas 78665, [hope@newlifecounselingcenter.com](mailto:hope@newlifecounselingcenter.com)*